

APRIL 2003

DOE/GO-102003-1667

Alternative Fuels and Vehicles Training Resource Guide for Transit Districts

NREL SUBCONTRACT REPORT

Thomason & Associates, Inc. 3802 Ruskin St. Las Vegas, NV 89147 (702) 254-4180







DOE/GO-102003-1667

Alternative Fuels and Vehicles Training Resource Guide for Transit Districts

Thomason & Associates, Inc.

NREL SUBCONTRACT REPORT



Table of Contents

•	Introduction	3
	Recommendations: for Transit Employees	4
	Quick Guide: Training for Transit Districts	5
•	Training Courses: Transit Bus Manufacturers	7
1	TRAINING COURSES: Engine Manufacturers)
4	TRAINING COURSES: Alternative Fuel Retailers/Fuel Station Packagers	2
-	TRAINING COURSES: Educational Institutions	4
•	TRAINING COURSES: Government Agencies	õ





Introduction

A successful alternative fuel vehicle (AFV) program for transit agencies requires effective training for all employees. Without proper training, employees can be unnecessarily concerned about safety issues, misinformed about procedures, and perhaps even unsupportive of the organization's desire to use AFVs.

To help ensure successful AFV programs within transit agencies, the U.S. Department of Energy's (DOE) Technical Assistance Project (Tiger Teams). The Tiger Teams Project is sponsored by DOE's Clean Cities Program, which supports public and private partnerships that deploy AFVs and build supporting infrastructure. The Tiger Teams developed this handbook for transit districts and related organizations that need ready access to available alternative fuels and vehicles training.

In this guide you'll find recommendations for basic training needs, designated by classes or types of employees. Remember: These are only recommendations. Each transit agency should thoroughly assess its training needs and implement a training program specific to those needs.

Sponsored by the U.S. Department of Energy, Office of Energy Efficiency and Renewable Energy Produced by the National Renewable Energy Laboratory (NREL)
NREL is a U.S. Department of Energy National Laboratory
Operated by Midwest Research Institute • Battelle • Bechtel
DOE/GO-102003-1667 • April 2003

Neither the United States government nor any agency thereof, nor any of their employees, makes any warranty, express or implied, or assumes any legal liability or responsibility for the accuracy, completeness, or usefulness of any information, apparatus, product, or process disclosed, or represents that its use would not infringe privately owned rights. Reference herein to any specific commercial product, process, or service by trade name, trademark, manufacturer, or otherwise does not necessarily constitute or imply its endorsement, recommendation, or favoring by the United States government or any agency thereof. The views and opinions of authors expressed herein do not necessarily state or reflect those of the United States government or any agency thereof.





How to Use This Handbook

The table below provides a basic overview of the types of training that would be of greatest benefit to specific technicians and other transit professionals. Once you determine the training needs of you or your staff, consult the Quick Guide on pages 5 and 6, which provides an overview of the training opportunities offered by most manufacturers, suppliers, and education and training organizations.

Following the Quick Guide are sections for specific training courses. These sections offer summaries of companies and organizations that offer training programs related to alternative fuels and vehicles. These summaries describe the types of training available, length of training, target audience, location of training, major topics, and contact information.

Although our goal was to develop the most comprehensive handbook possible, we may have missed some organizations that provide training. We apologize for any inconvenience this may cause.

Recommendations: Basic Training for Transit Employees

Training Topics	Vehicle Technicians	Vehicle Fuelers	Drivers	Fueling Stations Maintenance Technicians	Facility or Plant Engineers	Department Managers	Marketing Staff	Instructors and Trainers
Bus/Vehicle Fuel Systems	~	~	~			~		V
Engines	V					~		~
Fueling Practices	V	V	~	~	V	~	V	V
Fueling Station Components/ Familiarization	V	V	V	~	V	~	V	~
Fueling Station Components/In Depth				~	~			
Safety	✓	V	~	~	V	~	~	~
Driver Training	V	V	~	~	V	~		~
AFV Program Overview	V	V	~	V	V	~		~



Quick Guide: Training for Transit Districts

Manufacturer/ Supplier/Education	Bus/Vehicle Fuel Systems Institution	Engines	Fueling Practices	Fueling Stations Components	Safety	Driver Training	Management Briefings	Length of Training		
	Transit Bus Manufacturers									
Blue Bird Body Co. Rene Dykes (478) 822-2232	CNG LPG							4-6 Hours		
ElDorado National Khalil Subat (909) 591-9557	CNG LNG LPG							Varies Based on Customer Need		
NABI Cliff Henke (818) 610-0330	CNG	LNG						Varies		
Neoplan USA James Gaspard (719) 336-3256	~	CNG						Varies		
New Flyer Industries Ronald Baleja (204) 934-4875	CNG							1-3 Days		
Orion Bus Industries Garry Van Nederynen (800) 716-7466	CNG							Up to 4 Hours		
Thomas Built Bus Ed Swaim (336) 841-5770	CNG							Varies		
		En	igine Manı	ıfacturers						
Caterpillar Inc. Stanley Preston (309) 494-5993		✓ LPG Electric	CNG					Varies		
Cummins Westport Inc. Scott Davidson (812) 350-6698		CNG LNG LPG						Varies		
Detroit Diesel Corp. Kirk Gavaghan (313) 592-5292	CNG							3 Days		
John Deere Power Systems Dale Puhrmann (319) 292-5844		CNG						2 Days		



Quick Guide: Training for Transit Districts

Manufacturer/ Supplier/Education	Bus/Vehicle Fuel Systems Institution	Engines	Fueling Practices	Fueling Stations Components	Safety	Driver Training	Management Briefings	Length of Training	
Alternative Fuel Retailers/Fuel Station Packagers									
ANGI Donine Schmidt (608) 868-4626, #224			CNG	~	✓			Up to 1 Week	
Clean Energy Jim Harger (562) 493-2804			CNG LNG	Familiar- ization	V			< 1 Day	
Greenfield Compression Tony Feger (972) 889-2400, #122			CNG	~	V			Up to 1 Week	
Pinnacle CNG Company Drew Diggins (915) 686-5989			CNG H ₂	~	V			8 Hours/Year	
Trillium Jennifer Detapia (801) 531-1166			CNG	Familiar- ization	✓			< 1 Day	
		Edi	ucational 1	Institutions	;				
College of the Desert (DDC, Cummins, Deere) James Heffel (760) 773-2596	Conversion	CNG Electric						40 Hours	
Gateway Community College Tammy Eaton (203) 285-2397		V						Varies	
NAFTC Al Ebron (304) 293-7882		~						Varies	
NGV Institute Leo Thomason (702) 254-4180, #22			CNG	~	✓	~	~	1-4 Days, Depending on Course	
Rio Hondo College Mike Rojas (562) 692-0921, #3712		~						Varies	
		Go	vernment	Agencies					
U.S. DOT FTA Office of Safety & Security Harry Saporta (202) 366-2896				V			1-3 Days		





Transit Bus Manufacturers

Blue Bird Body Company

Rene Dykes, Manager, Service Training

TELEPHONE: (478) 822-2232 FAX: (478) 822-2461 drdykes@blue-bird.co www.blue-bird.com

PRODUCTS OFFERED: Blue Bird Body Company manufactures CNG and LPG buses.

TRAINING AVAILABLE: The company offers training for customers who purchase buses from Blue

Bird and for those who request training. There is no separate fee for training.

LENGTH OF TRAINING: Four to six hours

TARGET AUDIENCE: Vehicle technicians

TRAINING LOCATION: Customer site, Blue Bird factory

Training Catalog: No

TRAINING TOPICS: Vehicle fuel system, including fuel storage tanks, valves, supply lines; CNG

basics; safety information. Training is updated annually.

FOLLOW-UP TRAINING: As needed

ElDorado National

Khalil Subat, Chief Engineer

Telephone: (909) 591-9557 Fax: (909) 591-5285 ksubat@eldorado-ca.com www.enconline.com

PRODUCTS OFFERED: ElDorado National manufactures CNG, LNG, and LPG buses.

TRAINING AVAILABLE: The company offers training for customers who purchase buses from

ElDorado National and for those who request training. There is no

separate fee for training.

LENGTH OF TRAINING: Varies based on customer needs.

TARGET AUDIENCE: Vehicle technicians, drivers

TRAINING LOCATION: Customer site

TRAINING CATALOG: No

TRAINING TOPICS: Fuel System: Function and maintenance, precautions and procedures, mainte-

nance and inspection. Training is updated when products change.

FOLLOW-UP TRAINING: As needed

North American Bus Industries (NABI)

Cliff Henke, Manager of External Affairs

TELEPHONE: (818) 610-0330 FAX: (818) 610-0335 cliff.henke@nabiusa.com www.nabiusa.com

PRODUCTS OFFERED: NABI manufactures CNG and LNG buses.

TRAINING AVAILABLE: The company offers training for customers who purchase buses from NABI

and from those who request training. There is no separate fee for training.

LENGTH OF TRAINING: Determined by customer specifications.

TARGET AUDIENCE: Vehicle technicians, vehicle fuelers, drivers, department managers

TRAINING LOCATION: Customer site

TRAINING CATALOG: No

Training Topics: Fuel storage and supply system basics, troubleshooting, and maintenance.

Curriculum is revised based on specifications for the particular buses ordered.

FOLLOW-UP TRAINING: As needed





TRAINING COURSES: Transit Bus Manufacturers

Neoplan USA

James Gaspard, Vice President, Sales

TELEPHONE: (719) 336-3256 FAX: (719) 336-4201 james.gaspard@neoplanusa.com www.neoplanusa.com

PRODUCTS OFFERED: Neoplan USA manufactures CNG transit buses.

TRAINING AVAILABLE: The company offers training for customers who purchase buses from Neoplan

and for those who request training. The cost of training is included in the

contract for bus purchases.

LENGTH OF TRAINING: Varies based on customer requirements.

TARGET AUDIENCE: Vehicle technicians, drivers, department managers

TRAINING LOCATION: Customer site

Training Catalog: No

TRAINING TOPICS: Fuel/engine system: Training is updated according to specifications for

customer's order.

FOLLOW-UP TRAINING: As needed

New Flyer Industries Ltd.

Ronald Baleja, Training Administrator

TELEPHONE: (204) 934-4875 FAX: (204) 224-0248 ronald baleja@newflyer.com www.buspart.com

PRODUCTS OFFERED: New Flyer Industries manufactures natural gas powered buses.

TRAINING AVAILABLE: The company offers training for customers who purchase buses from New Flyer

and for those who request training. Training is available, by invitation, to other educational/training institutions. There is no separate fee for training

customers.

LENGTH OF TRAINING: Three days

TARGET AUDIENCE: Vehicle technicians, fuelers, drivers, department managers

TRAINING LOCATION: Customer site

Training Catalog: Yes

TRAINING TOPICS: Fuel storage system and fueling of the systems. Training is updated as product

updates are received.

FOLLOW-UP TRAINING: As requested

Orion Bus Industries

Garry Van Nederynen, Manager of Customer Communication and Technical Training

TELEPHONE: (800) 716-7466 FAX: (315) 678-8414 gvannederynen@orionbus.com www.orionbus.com

PRODUCTS OFFERED: Orion Bus Industries manufactures CNG, LNG, and diesel hybrid electric

buses.

TRAINING AVAILABLE: The company offers training for customers who purchase buses from Orion

and for those who request training. On occasion, case-by-case training is made available for local college instructors or technicians from other transit authorities. The cost of training is included in the contract for the bus purchases.

LENGTH OF TRAINING: Up to four hours **TARGET AUDIENCE:** Vehicle technicians **TRAINING LOCATION:** Customer site

Training Catalog: No

Training Topics: CNG safety and precaution, system components and location, fuel system

diagnosis and repair, and fuel system maintenance. Training is updated as

new product information is obtained.

FOLLOW-UP TRAINING: Available at a negotiated cost.





TRAINING COURSES: Transit Bus Manufacturers

Thomas Built Bus

Ed Swaim, Product Manager

TELEPHONE: (336) 841-5770 FAX: (336) 889-2589 ed.swaim@thomasbus.com www.thomasbus.com

PRODUCTS OFFERED: Thomas Built Bus manufactures CNG buses.

TRAINING AVAILABLE: The company offers training for customers who purchase buses from Thomas

Built and for those who request training. There is no separate fee for training.

LENGTH OF TRAINING: Varies based on customer needs.

TARGET AUDIENCE: Vehicle technicians
TRAINING LOCATION: Customer site

TRAINING CATALOG: No

TRAINING TOPICS: CNG fuel system. Training is updated when fuel system changes.

FOLLOW-UP TRAINING: As needed





Engine Manufacturers

Caterpillar Inc.

Stanley Preston, Supervisor, Truck Training

TELEPHONE: (309) 494-5993 FAX: (309) 494-5990 preston stanley e@cat.com www.cat.com

PRODUCTS OFFERED: Caterpillar manufactures CNG, LPG, and electric engines for use in transit applications.

TRAINING AVAILABLE: The company offers training to Caterpillar dealer training instructors.

Customer training is available through Caterpillar dealers.

LENGTH OF TRAINING: Varies

TARGET AUDIENCE: Caterpillar dealer training instructors

TRAINING LOCATION: Caterpillar training facility

Training Catalog: Yes

TRAINING TOPICS: Caterpillar engines and fuel systems. Training is revised every two to three years.

FOLLOW-UP TRAINING: As requested

Cummins Westport Inc.

Scott Davidson, Marketing and Sales Leader

Telephone: (812) 350-6698

sdavidson@cumminswestport.com www.cumminswestport.com

PRODUCTS OFFERED: Cummins Westport manufactures CNG, LNG, and LPG engines for use in

transit applications.

Training Available: The company offers training for customers who purchase buses using Cummins

Westport engines and for those who request training. There is a separate fee for training determined and assessed by the Cummins Distributor Training Department.

LENGTH OF TRAINING: Varies

TARGET AUDIENCE: Vehicle technicians
TRAINING LOCATION: Customer facility

TRAINING CATALOG: Yes

TRAINING TOPICS: Product (engine) overview/familiarization, maintenance, troubleshooting, and

repair. Training is updated frequently.

FOLLOW-UP TRAINING: As requested

Detroit Diesel Corporation

Kirk Gavaghan

TELEPHONE: (313) 592-5292 FAX: (313) 592-7066 kirk.gavaghan@detroitdiesel.com www.detroitdiesel.com

PRODUCTS OFFERED: Detroit Diesel manufactures CNG engines for heavy-duty applications,

including transit buses.

TRAINING AVAILABLE: The company offers training for customers who purchase buses using Detroit

Diesel engines and for those who request training. Fees are charged for training.

LENGTH OF TRAINING: Three days

TARGET AUDIENCE: Vehicle technicians
TRAINING LOCATION: Customer facility

TRAINING CATALOG: Yes

Training Topics: Diagnostics, troubleshooting, tear down. Curriculum is modified as products

change.

FOLLOW-UP TRAINING: As requested





TRAINING COURSES: Engine Manufacturers

John Deere Power Systems

Dale Puhrmann, Manager, Customer and Service Support TELEPHONE: (319) 292-5226 FAX: (319) 292-5844 puhrmanndalel@johndeere.com www.deere.com

PRODUCTS OFFERED: John Deere manufactures CNG engines for transit bus applications. **TRAINING AVAILABLE:** The company offers training for customers and other interested parties.

LENGTH OF TRAINING: Two days

TARGET AUDIENCE: Vehicle technicians
TRAINING LOCATION: Usually customer facility

TRAINING CATALOG: Yes

Training Topics: Advance training courses on Deere engine and fuel systems.





Alternative Fuel Retailers/Fuel Station Packagers

Automotive Natural Gas Inc. (ANGI)

Donine Schmidt, Service Manager TELEPHONE: (608) 868-4626, #224

dschmidt@angiinternational.com www.angiinternational.com

PRODUCTS OFFERED: ANGI provides CNG station packages, components, consulting, and maintenance.

TRAINING AVAILABLE: The company offers training for customers who purchase equipment or services from ANGI. The fee is \$500 for the first technician; \$250 for all

additional technicians.

LENGTH OF TRAINING: Varies

TARGET AUDIENCE: Fueling station maintenance technicians, vehicle fuelers, department managers

TRAINING LOCATION: ANGI facility

Training Catalog: No

Training Topics: Vehicle fueling and safety; start-up of fueling station; maintenance of ANGI

systems, including controls, valves, and compressor.

FOLLOW-UP TRAINING: As requested

Clean Energy

Jim Harger, Senior Vice President, Sales and Marketing Telephone: (562) 493-2804 Fax: (562) 493-4532

www.enrgfuel.com

PRODUCTS OFFERED: Clean Energy provides CNG and LNG fueling station packages, consulting and

maintenance services, grant writing, and grant administration.

TRAINING AVAILABLE: The company offers training for customers who purchase equipment or services

from Clean Energy. There is no separate fee for training.

LENGTH OF TRAINING: Varies based on customer needs.

TARGET AUDIENCE: Vehicle fuelers and drivers

TRAINING LOCATION: Customer facility

TRAINING CATALOG: No

TRAINING TOPICS: How to fuel vehicles, fueling station component familiarization, diagnostics

FOLLOW-UP TRAINING: Available

Greenfield Compression

Tony Feger

Telephone: (972) 889-2400, #122 Fax: (972) 234-4829

www.gfgroup.com

PRODUCTS OFFERED: Greenfield provides CNG fueling station packages, fueling station components,

consulting, and maintenance services.

TRAINING AVAILABLE: The company offers training for customers who purchase equipment or services

from Greenfield. There is no additional fee for start-up training (Level 1).

Level 2-3 of advanced training costs \$1,000 per day per company.

LENGTH OF TRAINING: Start-up training two to four hours. Levels 2-3 range from four to five days

depending on the complexity of the customer's station.

TARGET AUDIENCE: Fueling station maintenance technicians, vehicle fuelers, department managers

TRAINING LOCATION: Customer site or other nearby location

TRAINING CATALOG: No

Training Topics: Level 1: Start-up—Familiarization and Safety

Level 2: Details on all Components Level 3: Overhaul of Compressor





TRAINING COURSES: Alternative Fuel Retailers/Fuel Station Packagers

Pinnacle CNG

Drew Diggins, Operations Manager

TELEPHONE: (915) 686-5989 FAX: (915) 686-1557

www.pinnaclecng.com

PRODUCTS OFFERED: Pinnacle provides CNG and hydrogen fueling station packages, components,

consulting, and maintenance services (for Pinnacle equipment).

TRAINING AVAILABLE: The company offers training for customers who purchase equipment or services

from Pinnacle.

LENGTH OF TRAINING: Varies based on customer needs.

TARGET AUDIENCE: Vehicle technicians, fueling station maintenance technicians, vehicle fuelers,

drivers, fleet department managers, facility or plant engineers

TRAINING LOCATION: Customer site

Training Catalog: No

Training Topics: Fueling, safety, overview of vehicle systems, O-ring of receptacles, storage,

cylinder inspection

FOLLOW-UP TRAINING: Every six months or as requested

Trillium

Jennifer Detapia, Customer Service Manager

Telephone: (801) 531-1166 www.trilliumusa.com

PRODUCTS OFFERED: Trillium provides CNG fueling station packages, compressors, consulting, and

maintenance (for Trillium customers only).

TRAINING AVAILABLE: The company offers training for customers who purchase equipment or services

from Trillium. There is no separate fee for training.

Length of Training: Varies based on customer needs.

TARGET AUDIENCE: Fueling station maintenance technicians, vehicle fuelers, department managers

TRAINING LOCATION: Customer site

Training Catalog: No

Training Topics: Safety, fuel management/dispensing equipment operation, reset of controller





Educational Institutions

College of the Desert

James Heffel, Director of Energy Technology Training Center Telephone: (760) 773-2596 www.desert.cc.ca.us

PRODUCTS OFFERED: College of the Desert offers vocational classes, including alternative fuel courses.

TRAINING AVAILABLE: Anyone who registers

LENGTH OF TRAINING: Varies

TARGET AUDIENCE: Vehicle technicians
TRAINING LOCATION: College campus

Training Catalog: Yes

TRAINING TOPICS: Six-course certificate program in alternative fuels including engines, electrical

systems, fuel injection, two CNG courses, and a five-week internship; electric

hybrids. Training is updated regularly.

FOLLOW-UP TRAINING: Available

Gateway Community College

Tammy Eaton, M.A.; Assistant Professor, Automotive Program Coordinator

TELEPHONE: (203) 285-2397

teaton@gwcc.commnet.edu www.gwcc.commnet.edu

PRODUCTS OFFERED: Gateway Community College offers vocational classes, including alternative

fuel courses.

TRAINING AVAILABLE: Anyone who registers

LENGTH OF TRAINING: Varies

TARGET AUDIENCE: Vehicle technicians, department managers

Training Location: College campus; customer site

TRAINING CATALOG: Yes

TRAINING TOPICS: Engine and vehicle conversions; maintenance and tank inspection; and

certification for Cummins, Detroit Diesel, and John Deere engines.

Follow-Up Training: Available

National Alternative Fuels Training Consortium (NAFTC)

Al Ebron, Executive Director Telephone: (304) 293-7882

al.ebron@mail.wvu.edu http://naftp.nrcce.wvu.edu

PRODUCTS OFFERED: The Training Consortium offers a curriculum for alternative fuels training

programs.

TRAINING AVAILABLE: Consortium of 20 community colleges

LENGTH OF TRAINING: Varies

TARGET AUDIENCE: Instructors/trainers from community colleges who are members of

the consortium

Training Location: West Virginia University

Training Catalog: Yes

TRAINING TOPICS: Alternative fuel vehicles, components, and systems





TRAINING COURSES: Educational Institutions

Natural Gas Vehicle Institute (NGVI)

Leo Thomason, Executive Director Telephone: (702) 254-4180, #22

leo@ngvi.com www.ngvi.com

PRODUCTS OFFERED: Training and education programs targeted specifically to users of and service

providers to the natural gas vehicle industry.

TRAINING AVAILABLE: Anyone who registers

LENGTH OF TRAINING: Varies

TARGET AUDIENCE: Vehicle technicians, fuelers, drivers, management, engineers, fueling station

maintenance technicians

Training Location: At headquarters in Las Vegas or customer site

TRAINING CATALOG: Yes

TRAINING TOPICS: Natural gas fueling station sizing, design, operation, and maintenance; vehicle

and fueling safety practices; driver training for natural gas vehicles.

FOLLOW-UP TRAINING: Available

Rio Hondo College

Mike Rojas

Telephone: (562) 692-0921, #3712

mrojas@rh.cc.ca.us www.rh.cc.ca.us

PRODUCTS OFFERED: Rio Hondo offers vocational classes, including alternative fuel courses.

TRAINING AVAILABLE: Anyone who registers

LENGTH OF TRAINING: Varies

TARGET AUDIENCE: Vehicle technicians, automotive technology students

Training Location: Campus
Training Catalog: Yes

Training Topics: Introduction to alternative fuels, advanced alternative fuels (focused on

conversions). Training is updated after each course.





Government Agencies

U.S. Department of Transportation (DOT) FTA Office of Safety and Security

Harry Saporta, Director, Office of Safety and Security

Telephone: (202) 366-2896

harry.saporta@fta.dot.gov www.fta.dot.gov

PRODUCTS OFFERED: Safety evaluations of alternative fuels, facilities, and equipment for CNG, LNG,

LPG, hydrogen, fuel cells, ethanol, electricity, biodiesel, and dual gas-diesel. The fuels specified in the training are determined by the alternative fuel system

of the host transit agency.

Instructors Course in Alternative Fuels Safety is a train-the-trainer workshop in

alternative fuels safety.

Emergency Response and Access to Alternative Fueled Vehicles Seminar teaches

safety awareness and procedural guidelines to gain emergency access to AFVs.

Transit agencies as requested

LENGTH OF TRAINING: One to three days, depending on course selected.

TARGET AUDIENCE: Facilities engineers or managers, safety managers, trainers, operations

managers, maintenance supervisors, emergency response personnel

TRAINING LOCATION: Varies

TRAINING CATALOG: Yes, via Web site

TRAINING TOPICS: Introduction to CNG, facilities operating procedures/regulations, site conditions,

safety training, building protection, CNG cylinders, safety improvement recommendations, safety awareness, facility and equipment safety issues,

personal protective equipment, emergency response plan.

FOLLOW-UP TRAINING: As requested



For More Information

This handbook was produced by the Clean Cities Technical Assistance Project, which consists of groups of experts and firms chosen by DOE and the National Renewable Energy Laboratory. Commonly known as Tiger Teams, these experts offer specialized, hands-on experience in specific AFV niche market applications, including CNG, LPG, ethanol, and electricity in light-, medium-, and heavy-duty vehicles.

Tiger Teams help Clean Cities organizations solve problems they are unable to solve on their own. Projects that qualify for Tiger Teams assistance include vehicle and infrastructure operations and the evaluation of potential applications.

For more information, visit the Tiger Teams Web site at www.ccities.doe.gov/tiger.html, or contact the Clean Cities Hotline at 800-CCITIES, ccities@nrel.gov.